



Our drive up areas will remain open with normal banking hours.

Town Center Bank is continuing to stay abreast of the guidance from federal, state and local agencies in regards to the COVID-19 Pandemic. We are incorporating recommendations and/or resources within our contingency plan and reevaluating them on a daily basis.

As stated on the [CDC.gov website](https://www.cdc.gov), “the best way to prevent illness is to avoid being exposed to the virus”. Since the virus is thought to spread mainly from person to person, the CDC recommends at least 6 feet between you and your contact.

As a community bank, we pride ourselves in having a face-to-face customer service environment. However, during this time of the COVID-19 Pandemic, we are asking our customers to remain calm and help us prevent the spread of this virus.

In order to protect our staff and their families, our customers and the general public from the transmission of COVID-19, we are temporarily implementing exposure-reducing measures, effective immediately.

Town Center Bank will continue to provide all of your financial needs. Rest assured, you can still access your accounts through all online and digital channels.

For your protection of person to person contact, we strongly encourage you to use any or all of our online banking products, our 24/7 ATM and night drop.

Customer Service personnel will be available during normal business hours:

■ Phone:

Frankfort - 815-806-7001

New Lenox - 815-463-7002

■ Email - customerservice@towncenterbank.com

■ Website: www.towncenterbank.com

Town Center Bank will continue to keep you updated on any changes to our plan in this time of uncertainty.

Sincerely,

Michael D. Perry
Chairman of the Board/CEO

Daniel J. Regan
President

